



City of Rochester Hills

Solid Waste Program Update

A Message from Mayor Barnett

Congratulations on being at the top of the list of cities in Michigan with the highest reported recycling rates! It's our goal to maintain that distinction with the City's new single trash/recycling hauler contract. The new agreement brings with it a number of enhancements, including an expanded relationship with SOCRRA, the Southeastern Oakland County Resource Recovery Authority. While much has been made in national media about global recycling markets and how they are affecting recycling in the US, the City took steps locally to connect with the strongest recycling service providers in the region.

You'll find all of the details about the contract in this newsletter, including everything you need to know about curbside trash removal and recycling, hazardous waste disposal and new features offered by Recyclebank, our recycling rewards partner. We appreciate your patience as we execute the new contract. Highlights include:

- **Weekly curbside trash removal and recycling continues.** See the map in this newsletter to find the pickup day for your household.
- While marketplace pressures have resulted in fee increases, **the quarterly cost for Rochester Hills residents remains essentially the same as 10 years ago, after inflation.** Importantly, pricing remains well below the average \$75 per quarter pricing charged by providers prior to implementing the City's single trash/recycling hauler program in 2009. See historical pricing chart on the back page of this newsletter.
- **NEW! Residents will now be able to dispose of hazardous waste six days a week at SOCRRA's facility** on Coolidge Road in Troy. This new program requires a voucher that can be purchased for \$10 at the Treasury desk at City Hall during normal business hours, or online at rochesterhills.org. Residents can continue to drop off hazardous waste at any of Oakland County's NO HAZ collection days. Details on back page.
- **Mixed recycling, like Styrofoam and plastic bags, can be dropped off at no cost at SOCRRA's facility** on Coolidge Rd. in Troy. A self-serve paper shredder, for secure document destruction, is also available to our residents at no cost.
- The City has contracted directly with Recyclebank in offering the next generation of incentives for recycling to our residents, including **enhanced opportunities to donate your Recyclebank points to local charities.** Details forthcoming this summer.

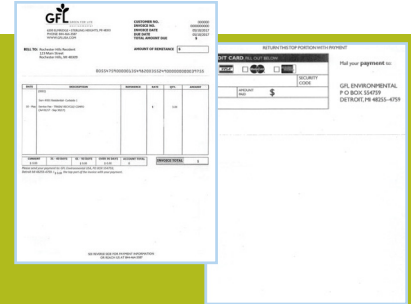
With this new contract, we manage costs, enhance service and get closer to our "zero waste" goal, reducing the need for more landfills in Southeast Michigan. **Thank you** for all you're doing to keep Rochester Hills green!



The City of Rochester Hills has contracted with GFL for Solid Waste Removal for all single family homes. Should you have any questions or need additional information, please contact GFL's Customer Care Center at
248-204-6750
Monday - Friday 7:00am - 5:00pm
www.GFLUSA.com

▶ BILLING INFORMATION

Residents will be billed two weeks prior to each new service period. To be sure your payment is received by the due date, please allow 7-10 days for processing. For your convenience, auto-pay options are available.



▶ SENIOR AND (NEW!) VETERAN DISCOUNT

Veterans, or residents 65 years and older, are eligible to receive a full 5% discount. To enroll, please email rhtrashservice@rochesterhills.org or call GFL Customer Service at 248-204-6750.

▶ ANNUAL PAYMENT INCENTIVE and SNOWBIRD DISCOUNT

Annual Payment Incentive will continue to be an integral component of our solid waste program. Residents will receive a 3% discount when they pay for the entire year at the start of each contract year, April 1.

If you are a Snowbird and are away from your residence for a portion of the year, you can notify GFL and receive a discount of up to \$30.00 annually. The GFL Customer Service number is 248-204-6750.

▶ AUTO-PAY

An automatic payment program discount of 3% is available to residents. Please visit GFLUSA.com, click on Auto-Pay, and enjoy this convenient, cost saving option.

***Important note:** You may only select one discount per service year.*

*Please review the discounts listed above to determine which ones you are eligible for, and which **ONE** would be the most beneficial.*



▶ SERVICE DAY

Please see the map on the back page to determine your pickup day.

▶ TRASH & RECYCLING CART PROGRAM

The existing Cart Program will remain the same. Please place your trash and recycling carts out for collection by 7:00 am on your pickup day, and place them on opposite sides of the driveway with handles facing your residence whenever possible.

▶ BULK WASTE SERVICE

Bulk waste will be picked up each week on your scheduled pick-up day. Residents do not need to schedule pick-ups in advance. We request reasonable amounts of bulk waste only.

▶ YARD WASTE COLLECTION

Yard waste will be picked up in a separate truck from April 1 through the second full week of December. Please use containers clearly marked YARD WASTE. If you would rather, you can use biodegradable paper yard waste bags.

▶ CURBSIDE RECYCLING PROGRAM

Recyclables will be collected in a separate vehicle on your regular collection day. Please put **CLEAN** recycled items in your 65-gallon recycling cart. Rochester Hills has a partnership with Recyclebank, a company that partners with cities like ours to reward residents for helping to make their communities cleaner, greener places to live. Rochester Hills' residents can earn rewards points simply by recycling! Points can be turned into local deals, donations, or exclusive savings on sustainably made goods. To enroll in the Recyclebank program, visit the Recyclebank website at www.recyclebank.com.

▶ RECYCLING DROP-OFF CENTER

The City of Rochester Hills has a partnership with SOCRRA, the Southeastern Oakland County Resource Recovery Authority, that allows residents to use SOCRRA facilities to drop off all recyclables.

Location: 995 Coolidge Road (between 14 Mile and Maple) Troy
248-288-5150 | www.socrra.org | socrra@socrra.org

Hours Monday - Friday 9:00am - 5:00pm and Saturday 7:00am - 1:00pm.

There is no charge to Rochester Hills residents to use the SOCRRA Recycling Center for most recyclables. See back page for information about disposing hazardous waste.

NEW

Rochester Hills residents now have two options to dispose of hazardous waste material.

Option 1 - NoHaz collection events scheduled throughout Oakland County on calendared dates each spring and fall. For details, please visit www.nohaz.com or call 248-858-5656.

There is a \$10 per car fee payable at the drop-off site.

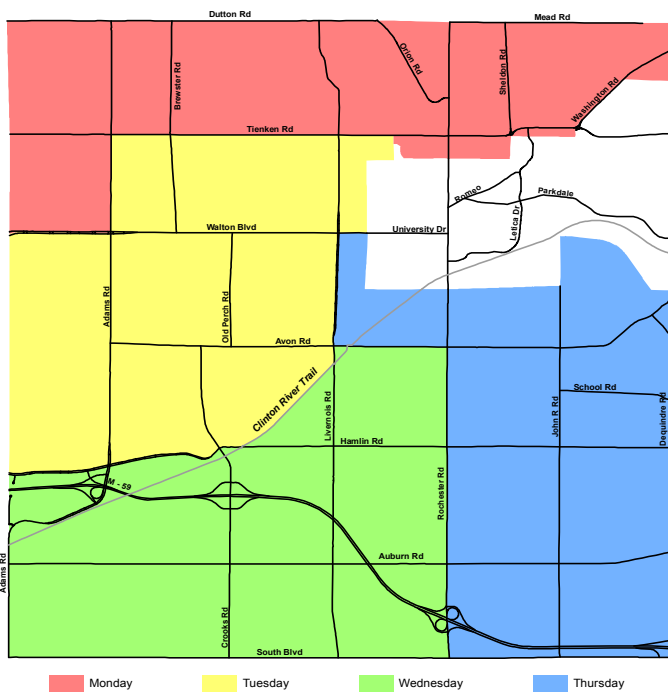
Option 2 - Household hazardous waste and electronic waste can be dropped off at the SOCRRA Drop-Off Center six days a week.

Location: 995 Coolidge Road (between 14 Mile and Maple) Troy
248-288-5150 | www.socrra.org | socrra@socrra.org

Hours Monday - Friday 9:00am - 5:00pm and Saturday 7:00am - 1:00pm

There is a \$10 per car fee and a Rochester Hills voucher is required. Vouchers can be purchased at the Treasury desk at City Hall during normal business hours, or online at rochesterhills.org.

Collection Schedule



Holiday Schedule

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Please remember that if a holiday falls on a weekday, Monday through Thursday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.

City of Rochester Hills Historical Single Hauler Solid Waste Contract Pricing





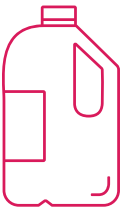
YEAR	COST PER HOUSEHOLD PER QUARTER
2009	\$46.14
2010	\$47.43
2011	\$48.78
2012	\$50.13
2013	\$51.54
2014	\$45.00
2015	\$45.90
2016	\$46.83
2017	\$47.76
2018	\$48.72
2019	\$55.74
2020	\$57.33
2021	\$58.98
2022	\$60.66
2023	\$62.37

Average increase of only \$1.08 per quarter over 15 years

Base pricing 2009-2023. Pricing for 2009-2013 includes fuel surcharge in effect during these years. No fuel surcharge 2014-2023.

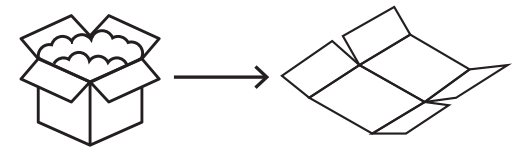
Thank you for helping keep our city clean and beautiful!

Put these recyclables in your cart:

Paper	Cartons	Metal	Glass	Plastic
 <p>Newspaper Junk Mail Cardboard Magazines</p>	 <p>Milk Cartons Juice Boxes</p>	 <p>Empty Cans Aerosol Cans</p>	 <p>Bottles Jars All Colors</p>	 <p>Bottles Jugs Containers</p>

How to Prepare Cardboard

All cardboard must be placed in the cart. Please flatten completely, reducing pieces to no larger than 3' x 3' in size. Please remove and dispose of all packing material. Beware! Cardboard jammed into the cart may get stuck, so please follow these guidelines to ensure your cart can be fully emptied.



The City of Rochester Hills has a partnership with SOCRRA, the Southeastern Oakland County Resource Recovery Authority.*

While the recyclables shown below (like Styrofoam) **should not** be put in your cart, Rochester Hills residents can take them to the SOCRRA drop off center (location and hours of operation on reverse side.)

NO

Do not put garbage, food, liquids, batteries, medical sharps or yuck in the cart.

Styrofoam	Scrap Metal	Paint & Chemicals	Plastic Bags	Electronics	Batteries	Medical Sharps
						

* The Southeastern Oakland County Resource Recovery Authority (SOCRRA) provides for collection of solid yard waste and recyclables, and for the proper disposal/sale of recyclables.

Wondering how to dispose of an item? Visit
SOCRRA's Waste Wizard at SOCRRA.org

Recycling Drop-Off Center

SOCRRA's Recycling Drop-Off Center is open 6 days a week.

Drop-Off Center is located at 995 Coolidge, Troy, MI (between 14 Mile and Maple)

Hours: Monday-Friday: 9:00am - 5:00pm • Saturday: 7:00am - 1:00pm

SOCRRA website: www.socrra.org | email: socrra@socrra.org | phone: 248-288-5150

At the SOCRRA Self Service Recycling Drop-Off Center, you can recycle:

Mixed Recycling

Newspaper
Junk Mail
Magazines
Cereal Boxes
Milk Cartons
Juice Boxes
Empty Cans
Aerosol Cans
Glass Bottles
Glass Jars
Plastic Bottles
Plastic Jugs
Plastic Containers

Bulky Rigid Plastics

Plastic items larger than a 5 gallon bucket such as:
Old curbside recycling bins
Plastic Laundry baskets
Plastic lawn/patio chairs
Plastic toys
Plastic buckets
Plastic crates
Plastic totes or storage containers

Cardboard

Boxes may be flattened or unflattened

Scrap Metal Items

Pots
Pans
Hot Water Heaters
Holiday Lights

Medical Sharps

Sharps must be placed inside a rigid plastic or metal container. Container will not be returned.

Other Recyclables

Styrofoam (no peanuts)
Plastic Bags
Plastic Wrap
Hard Cover Books
VHS Tapes
Cassettes
CDs
Bottle Caps
Clothes and Shoes

A Self-Service Paper Shredder

NEW

Rochester Hills
Residents:
Household Hazardous
Waste and Electronic
Waste Drop-off at
SOCRRA
Drop-Off Center
Monday - Saturday
**Rochester Hills Voucher
Required**
www.rochesterhills.org