Cross Connection Control Program Testing Notice

Bryan K. Barnett
Mayor
Sample Person
12345 Somewhere
Perfectville, FL 48888

City Council
Stephanie Morita
District 1
David J. Blair
District 2
Susan M. Bowyer, Ph.D.
District 3
Ryan J. Deel
District 4
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At-Large
Thereza Mungjoli
At-Large
David Walker
At-Large

Print Date: 07/14/2020

RE: Facility For Sample Notice at 12345 Somewhere

Reference #: 4C5-DA5-A9E

Dear Water Customer,

The City of Rochester Hills is required under Public Act 399, Part 14, to maintain a cross connection control program to identify and eliminate any possible connections that could contaminate the public water system. The City has implemented a program for its commercial and industrial customers for a number of years; however, in order to fully comply with the State of Michigan, we must now include residential customers as part of this program. The City has contracted with HydroCorp of Troy, MI to assist with facilitating this program.

The residential program consists of both inspections of the exterior of homes and periodic testing of backflow prevention assemblies, which are typically found on lawn irrigation systems. These devices are installed on plumbing systems to ensure contaminated water or other substances cannot be introduced to the home or the public water supply.

If the backflow preventer on the lawn irrigation system is installed properly, it needs to be tested to ensure it operates according to the manufactures specifications. Periodic testing is required at a minimum once every 5 years on non-treated residential lawn irrigation systems. Improperly installed or malfunctioning backflow preventers on underground irrigation systems could allow fertilizers, pesticides, animal waste and other potentially harmful substances to be siphoned or "sucked" back into the home's drinking water under certain circumstances.

What do I do next?

Step #1: Locate a State Approved Certified Backflow Tester to complete your testing. A courtesy listing of known testers is available on HydroCorp’s website at watercustomer.com. We suggest contacting several to get the best pricing available. NOTE: HydroCorp nor the City of Rochester Hills can complete the testing for you and cannot recommend a tester to you. For your convenience, the assemblies required to be tested at this time are listed on the following page(s).

Step #2: Schedule a date with the tester you have chosen to have your backflow preventer(s) tested prior to the required due date of 08/13/2020.

Step #3: Once testing has been completed, instruct your tester to submit the results at gethydrosoft.com. Test results will no longer be accepted via mail, fax or email. NOTE: Compliance can only be achieved if the test results are passing or your tester/plumber indicates the supply has been disconnected and the backflow preventer has been removed. You will continue to receive notification if the results equal failure and/or repairs are necessary.

Thank you for assisting us with protecting our water supply! If you have any questions or require additional information, please contact HydroCorp at 1-844-493-7641 or visit their website at hydrocorpinc.com.
Dear Water Customer, please provide this page(s) to your tester.

**ATTENTION TESTERS ONLY:** This correspondence addresses testing of backflow prevention assemblies. Following completion of testing and/or repairs, all test results must be submitted online at [gethydrosoft.com](http://gethydrosoft.com). Test forms will no longer be accepted via mail, fax or email. A one-time registration process must be completed by each tester before any test results will be accepted. Testers will be required to provide the reference number listed below upon submission of test results for each facility where testing has been completed. If you have questions or require additional information please contact HydroCorp at 1-844-493-7641.

Completed test forms are to be entered online by 08/13/2020.

RE: Facility For Sample Notice at 12345 Somewhere

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<th>Device</th>
<th>Protection</th>
<th>Manufacturer</th>
<th>Model</th>
<th>Serial #</th>
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**Location/Comments:**

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<tr>
<th>Line PSI:</th>
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<th>RV:</th>
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