

Michigan Business Ombudsman

The Michigan Business Ombudsman office acts as an advocate and problem solver for Michigan's businesses, assisting them in directing and communicating their concerns, problems and needs to the appropriate state agency. In addition, the ombudsman office staff assist with permit and license applications, maneuvering bureaucratic red tape, mediating problems between businesses and state government, and answering questions about state laws, rules and procedures.

Procurement Technical Assistance Centers of Michigan (P-TAC)

PTACs are businesses first point of contact in getting government contracts, providing assistance throughout the entire process from start to finish. Some of the direct assistance provided include registering to become a government contractor; identifying bid opportunities; walking through and simplifying the bidding process; helping to expedite payments through electronic invoicing and even helping with post award with the evaluation of contracts. To contact the PTAC agents in your area, please visit the PTAC Web site at ptacofmichigan.org.

Business Operating Cost Estimating Service

This service can assist with the expansion and locating decision process. It analyzes company-specific data and estimates the impact a firm's expansion might have on four cost factors; specifically the Michigan Business Tax, property taxes, workers compensation insurance, and unemployment insurance.

Business Organization Directory

A searchable online database that facilitates growth and collaboration for Michigan firms by making it easy to identify products and services from Michigan-based companies and organizations. Visit Michigan.org to access the Web database.

Consultation Education and Training (CET)

With CET services, businesses can develop a safety program, improve an existing program, or get assistance with a tough health or safety problems.

Environmental Assistance Center

Environmental professionals are available to assist businesses with maneuvering State and Federal environment mandates.

Export Services

Assistance is available in assessing export market potential and bidding for Federal government contracts.

Michigan Manufacturing Technology Center

MMTC provides Michigan's small and mid-sized businesses with assessment, technical assistance, support and engineering services and business advice.

Michigan Technical Education Center

Michigan has spent over \$60m on capital costs to community colleges to establish 18 technical training centers. The centers are focused on delivering training programs in high-wage, high-skill, high-demand occupations to increase the number of skilled employees in those fields.

Site Development and Infrastructure Improvements

MEDC account managers work with county and local government economic development officials to coordinate site-development and infrastructure improvements, providing one-stop service permits and approvals. Utility coordination is also available.

Site Location Assistance

Through misitenet.org, companies can search a listing of more than 10,000 properties throughout Michigan, coordinated with commercial and industrial brokers and developers statewide. Companies that chose to participate in this program will operate in the strictest confidence on their specific parameters.

Unemployment Insurance Services

The Michigan business ombudsman will work one-on-one with companies to resolve any unemployment insurance issues.

Workers Compensation Cost Control Services

MEDC account managers work directly with companies to reduce and control their workers compensation costs.

Workplace Posters

Local account managers can provide companies with mandatory workplace posters to avoid simple regulatory violations.

For more information regarding any of the services identified, contact MEDC customer assistance at 517.373.9808.